



MAHATMA GANDHI MISSION'S
COLLEGE OF COMMERCE

Affiliated to University of Mumbai

M.G.M. Educational Campus, Sector - 1, Kamothe, Navi Mumbai - 410209.

Tel : (022) 2743 3006 E-mail id :- mgmccoc@gmail.com Web site : www.mgmccoc.org

2.7.1

Student Satisfaction Survey (SSS) on overall institutional performance.



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**STUDENT SATISFACTION INDEX AS REFLECTED IN SATISFACTION
SURVEY 2023-2024**

Sr. No	Question	% of Student Satisfaction
1	How much of the syllabus was covered in the class?	87.5% of students satisfied with the syllabus covered.
2	How well did the teachers prepare for the classes?	95.6% of students satisfied with the preparations of the teachers in class.
3	How well were the teachers able to communicate?	89.3% of students satisfied with the communication of teachers.
4	The teacher's approach to teaching can best be described as	83.9% of students satisfied with the teachers approach to teaching.
5	Fairness of the internal evaluation process by the teachers	94.7% of the students satisfied with the fairness of the internal evaluation process by the teachers.
6	Was your performance in assignments discussed with you?	87.5% of students satisfied with the Discussions of performance in assignments.
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	87.5% of students satisfied with the active interest taken by the institute in promoting internship, student exchange and field visit opportunities for students.
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	91 % of students satisfied with the teaching and mentoring process facilitated to their cognitive, social and emotional growth.
9	The institution provides multiple opportunities to learn and grow.	89.3% of students satisfied with the multiple opportunities that are provided to learn and grow.
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	89.2% of students agreed that, teachers informed them about expected competencies, course outcomes and programme outcomes.
11	Your mentor does a necessary follow-up with an assigned task to you	89.3% of students satisfied with the necessary follow-up taken with an assigned task by a mentor.
12	The teachers illustrate the concepts through examples and applications	94.6% of students satisfied with the teachers illustrations of the concepts through examples and applications.
13	The teachers identify your strengths and encourage you with providing right level of challenges.	92.9% of the students agreed that teachers identify their strengths and encourage them by providing the right level of challenges.
14	Teachers are able to identify your weaknesses and help you to overcome them.	87.5% of the students agreed that, teachers are able to identify their weakness and help them to overcome it.

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15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	91.1 % of students satisfied with the institutions effort to engage them in the monitoring, review and continuous quality improvement of the teaching learning process.
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	89.3 % of students satisfied with the student centric methods adopted by the institute / teachers, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences
17	Teachers encourage you to participate in extracurricular activities.	94.6 % of students agreed that, teachers encourage them to participate in extracurricular activities.
18	. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	94.6 % of students satisfied with the efforts made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	92.9% of students agreed that t teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
20	The overall quality of teaching-learning process in your institute is very good.	89.3 % of students agreed that the overall quality of teaching-learning process in your institute is very good.
21	Give three observation / suggestions to improve the overall teaching – learning experience in your institution.	Students suggested the following things for Improvement of teaching-learning experience and support mechanism in regard with: <ul style="list-style-type: none">• Increase the new Books according to Revised Syllabus of University• Increase the Use of ICT in Teaching• Increase the number of Field Visits• Introduce more Skill based courses


IQAC Co-ordinator


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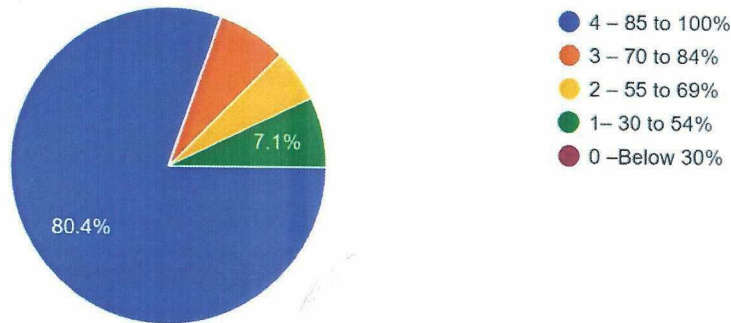
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**STUDENT SATISFACTION INDEX AS REFLECTED IN
SATISFACTION SURVEY 2023-2024**

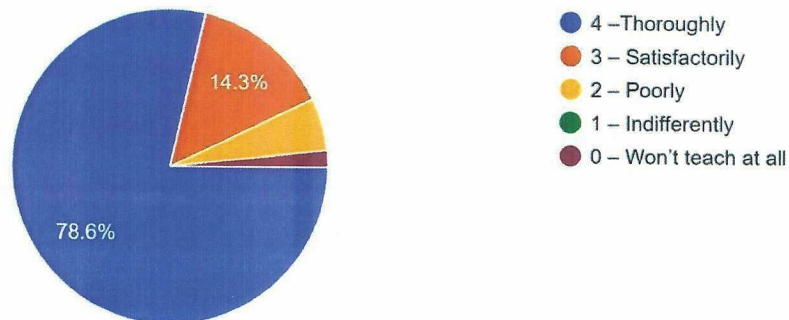
1. How much of the syllabus was covered in the class?

56 responses



2. How well did the teachers prepare for the classes?

56 responses



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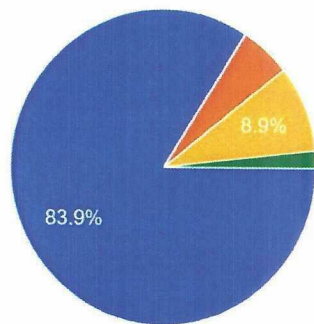
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3. How well were the teachers able to communicate?

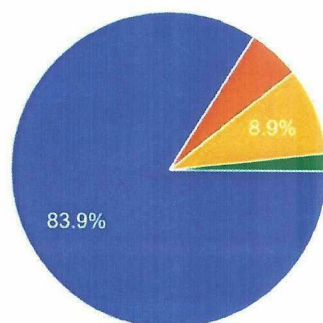
56 responses



- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

3. How well were the teachers able to communicate?

56 responses



- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

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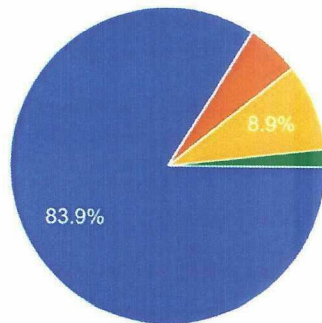
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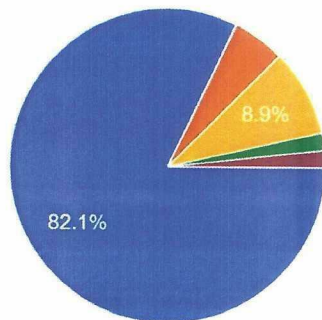
56 responses



- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

6. Was your performance in assignments discussed with you?

56 responses



- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

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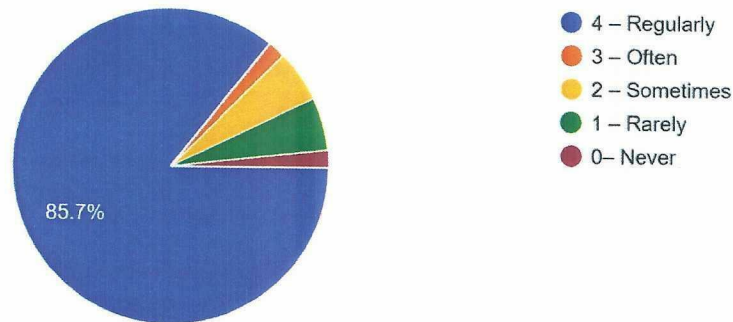
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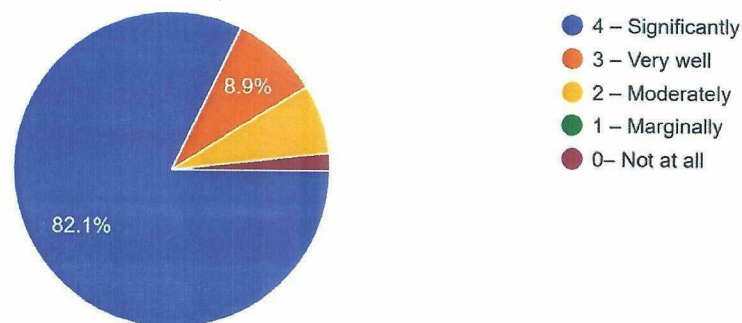
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

56 responses



8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth

56 responses




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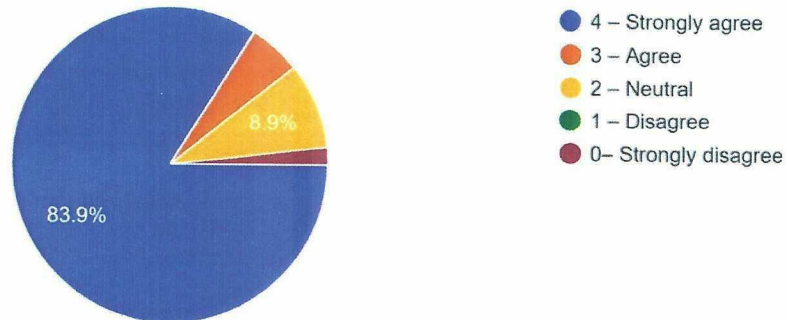
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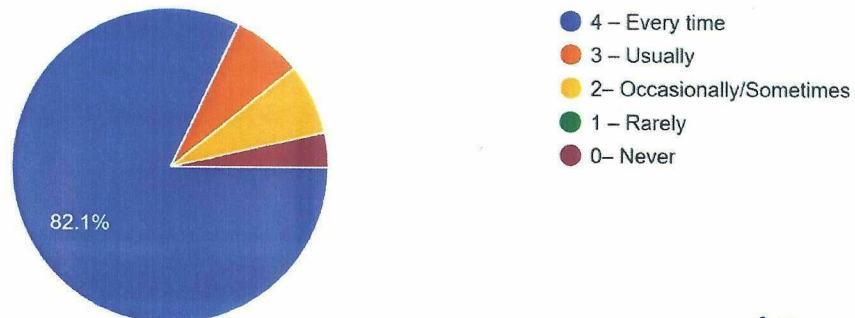
9. The institution provides multiple opportunities to learn and grow.

56 responses



10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

56 responses



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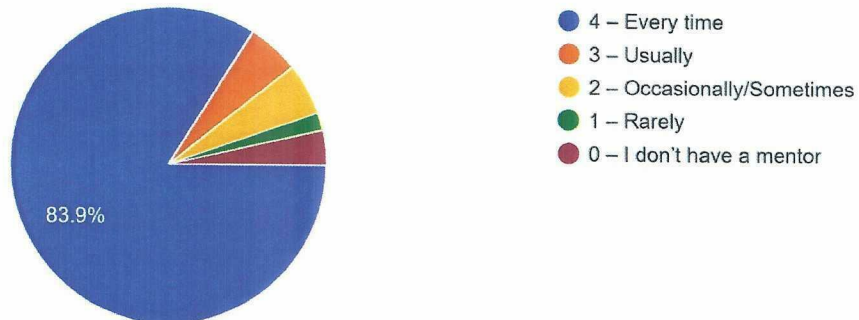
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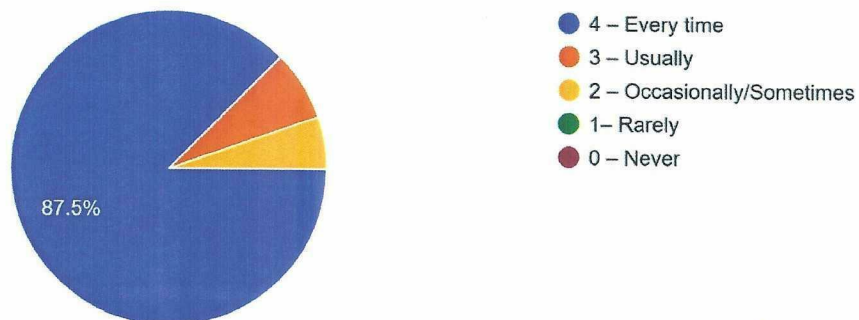
11. Your mentor does a necessary follow-up with an assigned task to you.

56 responses



12. The teachers illustrate the concepts through examples and applications.

56 responses



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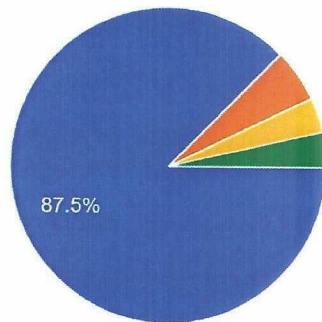
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13. The teachers identify your strengths and encourage you with providing right level of challenges.

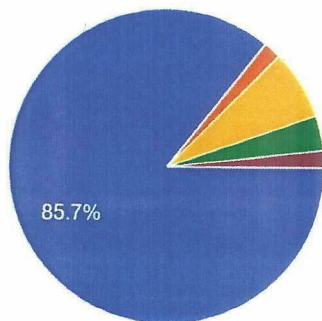
56 responses



- 4 - Fully
- 3 - Reasonably
- 2 - Partially
- 1 - Slightly
- 0 - Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

56 responses



- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

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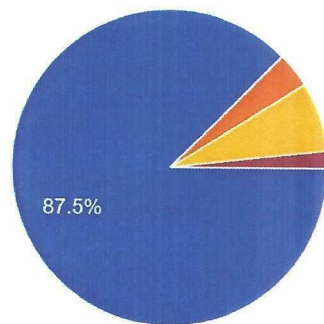
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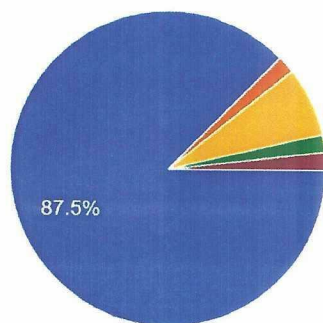
56 responses



- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

56 responses



- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

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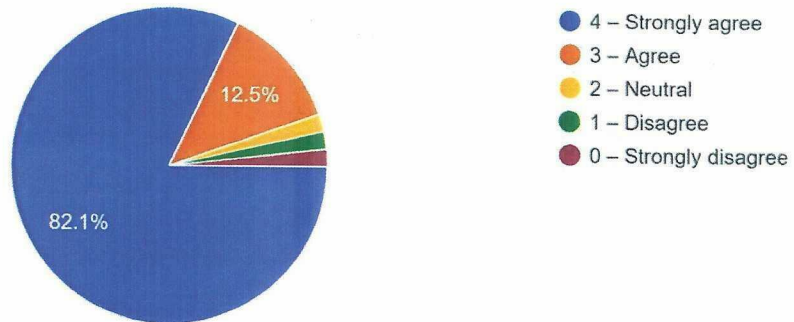
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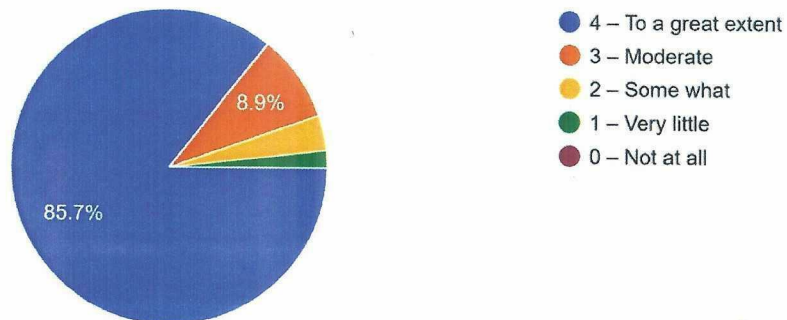
17. Teachers encourage you to participate in extracurricular activities.

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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

56 responses



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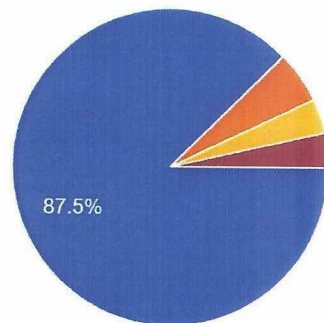
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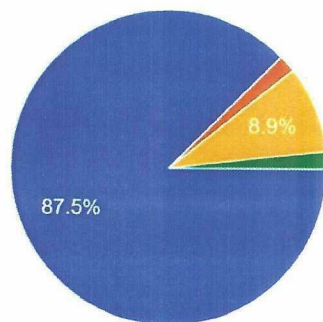
56 responses



- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49%
- 0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good

56 responses



- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

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